

KENDALL SQUARE ASSOCIATION

## Future of (how we) Work Task Force

Child Care



## **Zoom Guidelines**

Security is our top priority

Mute when you aren't speaking

Break into small group discussions

Problems?

message Carolyn Willander our Technical host



## Who's joining us today





















































## **Next Meetings**

Tuesday, September 15 at 1:30 p.m.

Tuesday, October 13 at 1:30 p.m.

Tuesday, November 10 at 1:30 p.m.

Tuesday, December 8 at 1:30 p.m.



# DRIVESINNOVATION



















https://kendallsquare.org/inclusion-drives-innovation/







How do we support caregivers and create a culture that normalizes the need to take care of our families?



## **Meeting Agenda**

1:00 - 1:30

- Alison Nasisi of Sarepta
- Sally Johnson of Novartis
- Adam Thomas of Synlogic
- Frances Taplett of Broad Institute of MIT and Harvard

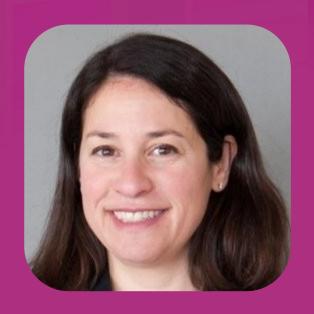
1:30 - 2:15

• Small Group Discussion

2:15-2:30

Share Back





Alison Nasisi
Sr. Director, Total Rewards







## **2020 Childcare Program**

## **Background: Why is this important?**

#### **Background**

- ~37% of our employee population are caregivers (are caring for children 13 or younger)
- Employees communicated they are struggling now that daycares, schools and camps are closed
- Addressing employee caregiving needs during these extraordinary times is important to us – and to our collective ability to be successful in achieving our important mission
- Conducted an assessment of the childcare landscape to understand how we can support employees with their caregiving needs

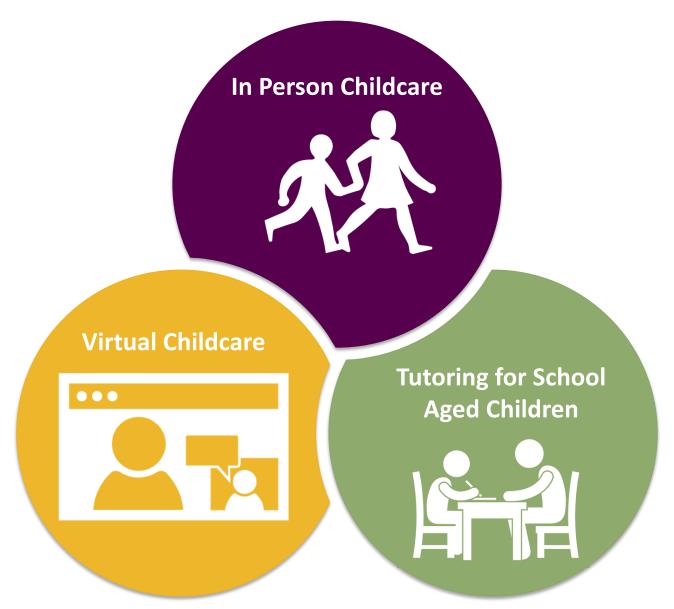








## **Childcare Options: What is available?**



## Sarepta In Person Babysitter Match Program

Families Need Babysitters and Teens Need Jobs

#### **Babysitter Match Program Description**

#### Employees with young children to post their childcare needs

- Number of Children
- · Age of Children
- Schedule
- Special needs
- Location

#### Employees with family members looking for childcare work to post their experience and availability

- Age of care provider
- Years of experience
- Do they have transportation
- Available standard hours
- · Are they available on short notice
- · Are they CPR certified
- Location

#### **Implementation Process and Cost**

Employees complete a Microsoft Form survey to answer questions



Responses are populated into a viewable database on the Benefits page of the nucleus



### Care@Work in Person Care

#### **Care.com Portal**



Sarepta Provides employee with a platform to search for childcare, eldercare, pet care (includes camps)



Care.com conducts background checks on all care providers when they join the platform



Hourly rate for care determined by caregiver and can be negotiated (based on experience)

#### **In-home Backup Childcare**

(Includes Care.com Membership for 40 days/year)



Vetted, trained caregiver sent to the home to provide temporary care when normal childcare is disrupted



Caregiver hourly rate is \$6/hour, paid by employee

#### SitterStream Virtual Childcare

#### **About the Program**

- 30 or 60 minute sessions using Facetime or Zoom
- Parent required to be at home and reachable
- Typically used so parent can attend a virtual meeting, get work done, do housework, cook dinner
- Recommended for children ages 3 through 9
- Sitters are 100% verified, screened, and trained (background checks conducted)
- Offer care internationally



#### **Benefits of Membership**

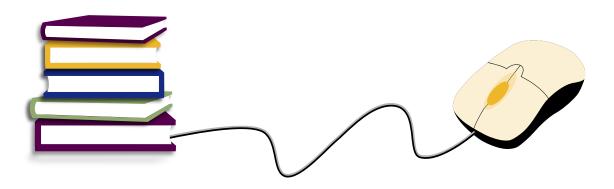
- ✓ Parent creates account which stores children's preferences, preferred activities, payment information
- ✓ Allows parent ability to request specific sitters
- ✓ Offers employee a \$2 discount off the hourly rate for sitters

#### **Tutor.com**

#### One on One Tutoring Services

#### **Service Description**

- 24/7 access to online tutors through Tutor.com's portal
- Help in 200 subjects, SAT/ACT prep, essay writing
- Access through a phone, computer
- Tutors have a minimum of a Bachelors degree
- Families can search for tutors on the portal and indicate favorites for future scheduling
- Free to Employees







## **Navigating Childcare Challenges**

Sally Johnson, People & Organization Cambridge Site Head Máiréad Goetz, Global Head Scientific Operations



## Resources for Family Support – an Evolution

#### Global/Local existing policies

- Global Parental Leave Policy 14 weeks paid
- US matching program up to \$1,000 for dependent care spending account
- 25 days subsidized care via Bright Horizons/Sitter City (in center or at home)
- Flexible work policies

#### Adjustments during Covid-19 so far

Emphasis on flexibility and choice

Addition 15 days Bright Horizons back up care if needed

Emergency Relief Policy to include 15 days paid leave if needed for caregiving responsibilities

Additional support via Tignum X and Awakened Mind mindfulness apps, Coursera, Skill Soft, HS Talks & Learn Light access for whole families, financial support for Khan Academy



## **Considerations for Repopulating the Site**

#### **Evolution so far....**

"Minimum Essential Portfolio" work

Up to 50% Lab

Up to 70% Lab

100% Lab...starting tomorrow

## Maintain/regain productivity while keeping associates safe

- Clarify work that can be done remotely
- Clarify minimum essential portfolio priorities
- Physical distancing guidance and limits for each space

#### **Culture – Curious, Inspired, Unboss**

 Helping associates and managers have meaningful conversations about any topic – development, pay, performance, and availability during covid-19

#### Challenges we're wrestling with

- Maintain the right balance between safety, family support and our scientific mission
- Diversity & Inclusion, equity, belonging
- How to support re-engagement of associates who are not able or comfortable to return to their roles

- Managing complexity of shift work in scientific context, alongside evolving school plans
- Company and individual responsibility
- Maintain (and build stronger) team collaboration and sense of belonging







Frances Taplett
Chief People Officer





## The challenge:

Covid 19 has created a nearly impossible situation for caregivers...

Across 2,700 employees and nearly 5,000 Broadies, the challenge for Caregivers is immense

- Feeling overwhelmed and anxiety
- Challenged in finding time and ways to get the work done

The Broad stood up a high testing day care in partnership with Bright Horizons

- Parents and caregivers are tested every fourth day
- Social distancing is maintained outside of the facility
- Enhanced hygiene in place in the center

Very positive feedback in terms of easing parents burden, but equally importantly for kids to have a "normal day"

Looking to the fall we are focused on opportunities for school aged kids given the challenges re-opening will face

## Small Groups Breakout

Reconvening at 2:15 PM.



